CLAIMS

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1 1. A method for integrated event tracking of an electronic escrow
2 transaction, comprising:

receiving an instruction from a purchaser, via a network, to effect an electronic escrow transaction associated with a sale, made via the network, of goods or services from a seller;

directing at least one network communication with each of the purchaser, the seller and at least one financial institution in effecting the electronic escrow transaction; and

9 storing a log of each communication, including the 10 instruction, associated with the electronic escrow transaction

1 2. The method of claim 1, further comprising:

initiating a debit from an account associated with the graph purchaser;

storing an indication of the initiation of the debit from the purchaser account;

initiating a credit to an account associated with the seller; and

storing an indication of the initiation of the credit to the seller account.

- 1 3. The method of claim 1, further comprising:
- 2 initiating /a debit from an account associated with a 3 processing agent; and
- storing an indication of the initiation of the debit from the processing agent account.
- 1 4. The meth ϕ d of claim 3, further comprising:
- 2 initiating a credit to an account associated with the seller;

3 and

storing an indication of the initiation of the credit to the seller account;

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wherein the credit to the seller account is, a corresponding credit to the debit from the processing agent account.

1 5. The method of claim 1, further comprising:

transmitting a notice, via the network, to the seller that funds from an account associated with the purchaser are available and that the seller should ship the goods to, or provide the service for, the purchaser; and

storing an indication that the notice has been transmitted to the seller.

6. The method of claim 5, where in:

the notice is transmitted after at least one of (i) a predetermined period, beginning at initiation of a debit to an account associated with a purchaser, has elapsed, or (ii) funds from the purchaser account are credited to an account associated with a service provider.

7. The method of claim /1, further comprising:

receiving, via the network, a first notice of one of (i) the goods having been shipped, or (ii) the services having been performed;

storing an indication that the first notice has been received; transmitting a second notice, via the network, to the purchaser that the seller has one of (i) shipped the goods to the purchaser, or (ii) performed the services for the purchaser; and storing an indication that the second notice has been

9 storing an / indication that the second notice has 10 transmitted to the purchaser;

wherein the first notice is received from at least one of (i) a shipping agent, or (ii) the seller.

- 1 8. The method of claim 7, wherein the first notice includes a delivery tracking number.
- 1 9. The method of claim 1, further comprising: 2 receiving, via the network, a notice of one of (i) the goods

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having been received from the seller and being acceptable, or (ii)
the services having been acceptably performed by the seller; and
storing an indication that the notice has been received;
wherein the notice is received from at least one of (i) the
seller, (ii) a shipping agent, or (iii) the purchaser.

10. The method of claim 9, further comprising:

initiating a credit to an account associated with the seller; and

storing an indication of the initiation of the credit to the seller account;

wherein the credit to the seller account is initiated subsequent to receiving the notice.

11. The method of claim 1, further comprising:

receiving, via the network, a notice of one of (i) the goods having been shipped by the seller, or (ii) the services having been performed by the seller;

initiating a credit/to an account associated with the seller; storing an indication that the notice has been received; and storing an indication of the initiation of the credit to the seller account;

wherein the credit to the seller account is initiated after a predetermined period, beginning at receipt of the notice; and

wherein the notice is received from at least one of (i) the seller, or (ii) a shipping agent.

12. The method of claim 1, further comprising:

receiving, via the network, a notice of one of (i) the goods having been received from the seller and being unacceptable, (ii) the goods having not been received from the seller, (iii) the services having not been acceptably performed by the seller, or (iv) the services having not been performed by the seller; and storing an indication that the notice has been received.

1 13. The method of claim 12, wherein the notice includes a notice

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- 2 to suspend a pending credit to an account associated with the 3 seller
- 1 14. The method of claim 12, wherein the notice includes a notice
- 2 to reverse a debit to an account associated with the purchaser.
- 1 15. The method of claim 1, further comprising:
- 2 receiving, via the network, a first notice that the goods have
- 3 been returned shipped to the seller;
- storing an indication that the fixst notice has been received;
- transmitting to the seller, via the network, a second notice
- 6 that the goods have been returned shipped from the purchaser; and
 - storing an indication that the second notice has been
- 8 transmitted to the seller;
- 9 wherein the first notice is received from at least one of (i)
- 10 the purchaser, or (ii) a shipping agent.
- 1. 16. The method of claim 15, wherein the first notice includes a 2 delivery tracking number
 - 1 17. The method of claim 15, further comprising:
 - receiving, via the network, a third notice that the goods have
 - 3 been received by the seller; and
 - storing an indication that the third notice has been received;
 - wherein the third notice is received from at least one of (i)
 - 6 the seller, or $(\cancel{1}i)$ the shipping agent.
 - 1 18. The method of claim 1, further comprising:
 - initiating a credit to an account associated with the
 - 3 purchaser; and

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- storing an indication of the initiation of the credit to the
- 5 purchaser account;
- 6 whereeq n the credit to the purchaser account is initiated at
- 7 after least one of (i) upon receipt of a notice, via the network
- 8 from at least one of the seller or a shipping agent, that the goods
- 9 have been delivered to the seller, or (ii) after a predetermined

- beginning at a notification to the selle# 10 purchaser has shipped the goods to the seller, has exapsed. 11
 - The method of claim 1, wherein the goods or services are goods 19. 1
 - or services purchased from an Internet auction. 2
 - The method of claim 1, further comprising: 7
 - initiating a debit from an account/associated with the 2 purchaser; 3
 - initiating a credit to an escrow account associated with a 4 processing agent; 5
 - initiating a debit to the escrow/account associated with the 7 processing agent;
 - initiating a credit to an account associated with the seller; storing an indication of the initiation of the debit to the purchaser account; and
 - storing an indication of the initiation of the credit to the seller account.
 - The method of claim \$20, wherein the credit to the escrow 21. account is a corresponding credit to the debit from the purchaser account.
 - The method of claim 20, wherein the credit to the seller 1
 - account is a corresp ϕ nding credit to the debit from the escrow 2
 - account. 3

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- The method of/claim 1, further comprising: 1
- receiving the instruction via a web page generated subsequent 2
- to the purchaser/selecting a hyper-link presented to the purchaser 3
- by an Internet web site selling goods or services; 4
- wherein the web page presented to the purchaser includes 5
- 6 details of the sale.
- method of claim 1, wherein the stored 24. 1
- communications include an indication of the date and time each 2

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- 3 communication is received or transmitted.
- 1 25. The method of claim 1, further comprising: retrieving any of the logged and stored communications.
- 1 26. The method of claim 1, further comprising:
 2 receiving, from a shipping agent, a first notice that goods
 3 have been delivered to the purchaser;

storing an indication that the first notice has been received; receiving, from the purchaser, a second notice that the delivered goods are acceptable;

storing an indication that the second notice has been received; and

initiating a credit to an account associated with the seller.

27. The method of claim 26, wherein:

the credit to the account associated with the seller is initiated after at least one of (i) a predetermined period, beginning upon receipt of the first notice, has elapsed, or (ii) receipt of the second notice.

- 28. A system for integrated event tracking of an electronic escrow transaction, comprising:
- a communications port configured to receive and to transmit information via a network;
- a processor in communication with the communications port and configured to direct at least one network communication with each of a purchaser, a seller and at least one financial institution in effecting an electronic escrow transaction arising out of a sale of goods or services made via a network, and to log and store each communication associated with the electronic escrow transaction; and
- a memory in communication with the processor and configured to store the logged communications.
 - 1 29. The system of claim 28, wherein the processor is further

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receive an instruction from the purchaser, via network communication, to effect the electronic escrow transaction; and store an indication of the received instruction in the memory.

The system of claim 28, wherein the processor is further 1 configured to: 2

account associated with from initiate a debit an purchaser;

store an indication in the memory of the initiation of the debit from the purchaser account;

initiate a credit to an account associated with the seller; 8 and

store an indication in the memory of the initiation of the 10 Ecredit to the seller account

The system of claim 28, wherein the processor is further configured to:

initiate a debit from an account associated with a processing agent; and

store an indication in the memory of the initiation of the debit from the processing agent account.

The system of claim 31, wherein:

the processor/is further configured to initiate a credit to an account associated with the seller and store an indication in the memory of the initiation of the credit to the seller account; and the credit to the seller account is a corresponding credit to the debit from the processing agent account.

The system of claim 28, wherein the processor is further configured to

transmit a notice, via network communication, to the seller that funds from an account associated with the purchaser are available and that the seller should ship the goods to, or provide the service for, the purchaser; and

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store an indication in the memory that the notice has been transmitted to the seller.

- 1 34. The system of claim 33, wherein the notice is transmitted
- 2 after at least one of (i) a predetermined period, beginning at
- 3 initiation of a debit to an account associated with the purchaser,
- 4 has elapsed, or (ii) funds from the purchaser account are credited
- 5 to an account associated with a processing agent.
- 1 35. The system of claim 28, wherein the processor is further 2 configured to:

receive, via network communication, a first notice of (i) the goods having been shipped to the purchaser, or (ii) the services having been performed for the purchaser;

store in the memory an indication that the first notice has been received;

transmit a second notice via network communication, to the purchaser that the seller has one of (i) shipped the goods to the purchaser, or (ii) performed the services for the purchaser; and

store in the memory an indication that the second notice has been transmitted to the pyrchaser.

- 1 36. The system of claim 35, wherein the first notice includes a delivery tracking number.
- 1 37. The system of clarm 35, wherein the first notice is transmitted 2 by at least one of (i) the seller, or (ii) a shipping agent.
- 1 38. The system of claim 28, wherein the processor is further 2 configured to:

receive, via network communication from at least one of the purchaser, the seller, and a shipping agent, a notice of one of (i) the goods having been received from the seller and being acceptable, or (ii) the services having been acceptably performed by the seller; and

store in the memory an indication that the notice has been

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The system of claim 38, wherein: 1

the processor is further configured to in tiate a credit to an account associated with the seller and store an indication in the memory of the initiation of the credit to/the seller account; and the credit to the seller account is initiated subsequent to receiving the notice.

The system of claim 28, wherein:

the processor is further configured to receive, via network communication, a notice of (i) the goods having been shipped by the seller, or (ii) the services having been performed by the seller, initiate a credit to an account associated with the seller, store an indication in the memory ϕf the initiation of the credit to the seller account;

the credit to the /seller account is initiated after a predetermined period, beginning at receipt of the notice; and

the notice is received from at least one of (i) the seller, or (ii) a shipping agent/

The system of claim 28, wherein the processor is further 41. configured to:

receive, via network communication, a notice of one of (i) the goods having been received from the seller and being unacceptable, (ii) the goods /having not been received from the seller, (iii) the services having not been acceptably performed by the seller, or (iv) the services having not been performed by the seller; and store in the memory an indication that the notice has been

The s/ystem of claim 41, wherein the notice includes a notice 1 to suspend a pending credit to an account associated with the 2 seller. 3

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- 1 43. The system of claim 41, wherein the notice includes a notice 2 to reverse a debit to an account associated with the purchaser.
- 1 44. The system of claim 28, wherein the processor is further 2 configured to:

receive, via network communication from at least one of the purchaser or a shipping agent, a first notice that the goods have been returned shipped to the seller;

store in the memory an indication that the first notice has been received;

transmit to the seller, via network communication, a second notice that the goods have been returned shipped from the purchaser; and

store in the memory an indication that the second notice has been transmitted to the seller.

- 45. The system of claim 44, wherein the first notice includes a delivery tracking number.
- 46. The system of claim 44, wherein the processor is further configured to:

receive, via network communication from at least one of the seller or a shipping agent, a third notice that the goods have been received by the seller; and

store in the memory an indication that the third notice has been received.

47. The system of claim 28, wherein:

the processor is further configured to initiate a credit to an account associated with the purchaser and store in the memory an indication of the initiation of the credit to the purchaser account; and

the credit to the purchaser account is initiated after at least one of (i) receipt of a notice, via network communication from a least one of the seller or a shipping agent, that the goods have been returned to the seller by the purchaser and accepted by

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- 10 the seller, or (ii) a predetermined period, beginning at a
- 11 notification to the seller that the purchaser has shipped the goods
- 12 to the seller, has elapsed.
 - 1 48. The system of claim 28, wherein the goods or services are
 - 2 goods or services purchased from an internet auction.
 - 1 49. The system of claim 28, wherein the processor is further
 - 2 configured to:
 - 3 initiate a debit from an account associated with the
 - 4 purchaser;
 - 5 initiate a credit to an escrow account associated with a
 - 6 Dprocessing agent;
 - 7 initiate a debit to the escrow account associated with the

 - 9 initiate a credit to an account associated with the seller;
- store an indication in the memory of the initiation of the
- 11 debit to the purchaser account; and
- 12 store an indication in the memory of the initiation of the
- 13 Ecredit to the seller account.
 - 1 50. The system of claim 49, wherein the credit to the escrow
 - 2 account is a corresponding credit to the debit from the purchaser
 - 3 account.
 - 1 51. The system of claim 49, wherein the credit to the seller
 - 2 account is a corresponding credit to the debit from the escrow
 - 3 account.
 - 1 52. The system of claim 28, wherein:
 - the communications port is further configured to receive an
 - 3 instruction, /via a web page generated subsequent to the purchaser
 - 4 selecting a hyper-link presented to the purchaser by an Internet
 - 5 web site selling goods or services, to direct execution of an
 - 6 electronic escrow transaction for a sale transaction; and

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the web page presented to the purchaser includes details of the purchase made from the internet web site.

- 1 53. The system of claim 28, wherein the stored logged
- 2 communications include an indication of the date and time of each
- 3 communication's direction or receipt.
- 1 54. The system of claim 28, wherein the processor is further
- 2 configured to retrieve any of the stored communications from the
- 3 memory.

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- 55. The system of claim 28, wherein the processor is further configured to (i) receive, from a shipping agent, a first notice that goods have been delivered to the purchaser, (ii) store in the memory an indication that the first notice has been received, (iii) receive, from the purchaser, a second notice that the delivered goods are acceptable, (iv) store in the memory an indication that the second notice has been received, and (v) initiate a credit to an account associated with the seller.

 56. The system of claim 55, wherein the credit to the seller
 - 56. The system of claim 55, wherein the credit to the seller account is initiated after at least one of (i) a predetermined period, beginning upon receipt of the first notice, has elapsed, or (ii) receipt of the second notice.
- 1 57. An article of manufacture for integrated event tracking of an 2 electronic escrow transaction, the article of manufacture 3 comprising:
 - a computer readable medium; and
 - computer programming stored on the medium;

 $\mathcal{A} = \frac{2}{2} \frac{2}{3} \frac{1}{3}$

- wherein the stored computer programming is configured to be readable from the computer readable medium by a computer to thereby cause the computer to operate so as to:
- receive an instruction from a purchaser, via a network, to effect an electronic escrow transaction associated with a sale, made via the network, of goods or services from a seller;

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direct at least one network communication with each of the purchaser, the seller and at least one financial institution in effecting the electronic escrow transaction; and

store a log of each communication associated with the electronic escrow transaction in a memory.